



TIMELESS MOMENTS AB

GENERAL TERMS AND CONDITIONS

Business-to-Business (B2B)

These General Terms and Conditions (the "Terms") apply between you as a commercial buyer acting in a business capacity (the "Client") and Timeless Moments AB, corporate identity number 559549-6604 (the "Company"), upon ordering and purchasing services, such as event planning, coordination, or execution (the "Service"), from the Company. The Client and the Company are hereinafter individually referred to as a "Party" and jointly as the "Parties".

The Client accepts and agrees to the Terms in connection with ordering and purchasing the Service. The Client further confirms that it has reviewed the Company's Privacy Policy.

The Company reserves the right to amend these Terms. The applicable version of the Terms shall be the version available at the time of the Client's purchase of the Service.

Timeless Moments AB

Corporate ID No: 559549-6604

Address: Fäbodvägen 62, SE-774 67 Horndal, Sweden

Contact: info@timelessmoments.se

Phone: +46 (0)73-758 66 78

1. Registration and Confirmation

1.1 The Client submits a non-binding inquiry to the Company either by telephone or via the contact form at <https://timelessmoments.se/>. Upon receipt of the inquiry, the Company shall prepare a quotation, including applicable terms and specifications regarding the Service. A binding agreement between the Parties shall be deemed executed only after the Client has confirmed the Company's quotation in writing or after a separate written agreement has been entered into between the Parties.

1.2 The Company reserves the right to reject an inquiry without stating cause and shall be under no obligation to enter into an agreement regarding the provision of the Service.

2. Prices and Payment

2.1 All prices are stated in Swedish Kronor (SEK), exclusive of Value Added Tax (VAT) and any applicable additional fees. The total cost and payment terms for the Service shall be set forth at the time of booking and/or purchase prior to final submission of the order.

2.2 In the event of late payment, interest on arrears shall accrue pursuant to the Swedish Interest Act (*Räntelag 1975:635*), together with statutory compensation for payment reminders and debt collection costs.

3. Liability and Limitation of Liability

3.1 The Client is responsible for ensuring that all information provided by the Client is accurate. Unless otherwise agreed in writing by the Parties, the Client shall be responsible for obtaining, and bearing all costs for, all necessary permits, licenses, and insurance policies required for the Service.

3.2 Unless mandatory law dictates otherwise, the Company's liability shall be strictly limited to direct damages caused by the negligence of the Company. However, such liability shall be limited to a maximum amount corresponding to the total contract price paid for the Service.

3.3 In no event shall the Company be liable for indirect or consequential damages, including but not limited to loss of profit, loss of production, costs incurred for procuring alternative suppliers, or any other financial losses or expenditures.

3.4 If the Company's ability to fulfill its obligations under the Agreement is prevented or materially hindered due to circumstances beyond the Company's reasonable control, including but not limited to acts of war, natural disasters, power outages, fires, pandemics, government interventions or decisions, and labor strikes, such circumstance shall relieve the Company from performance of its obligations and exempt it from penalties for failure to perform certain obligations ("Force Majeure"). Should the Company invoke Force Majeure, the Company shall notify the Client thereof without undue delay.

3.5 Unless mandatory law dictates otherwise, the Company assumes no liability for any components or portions of the Service that are provided or executed by external third-party suppliers.

4. Amendments and Cancellation

4.1 Amendments or modifications to an ordered Service shall require the Company's prior written consent to be valid. Amendments to the Service may incur additional fees for the Client.

4.2 Applicable terms and conditions for the cancellation of an ordered Service shall be specified in the Company's quotation or in a separate written agreement executed between the Parties.

5. Complaints and Claims

5.1 The Client may only invoke defects in the Service provided that the Client notifies the Company in writing within a reasonable time after the Client discovered, or ought to have discovered, the defect. In assessing a complaint, consideration shall be given to the point in time at which the Client submitted the claim and whether earlier notification would have enabled the Company to remedy the defect.

5.2 To submit a formal complaint, the Client shall send a written notice either by email to info@timelessmoments.se or by mail to Fäbodvägen 62, SE-774 67 Horndal, Sweden.

6. Personal Data

6.1 We process personal data in compliance with applicable legislation. Detailed information regarding the Company's collection, processing, and storage of personal data is set forth in the Company's Privacy Policy.

7. Governing Law and Dispute Resolution

7.1 Any dispute, controversy, or claim arising out of or in connection with these Terms shall primarily be settled amicably through good-faith negotiations between the Parties.

7.2 If a dispute concerning the interpretation or application of these Terms and related legal matters cannot be resolved by mutual agreement as set forth above, the dispute shall be finally settled by Swedish general courts, with the Falu District Court (*Falu tingsrätt*) as the court of first instance. Swedish substantive law shall apply to these Terms.